



# JOIN THE E-CONVERSATION SHC Multidisciplinary Palliative Care Forum

Community. Knowledge. Growth.

Tuesday, May 12, 2026

12.30pm - 2pm

Zoom Webinar

## Empathy in Healthcare: From Understanding to Community Building

In an era of increasing healthcare complexity and technological advancement, the human element of care remains paramount. While empathy is widely recognised as crucial for quality healthcare, its development and maintenance within clinical settings remains challenging. This presentation draws from our qualitative research exploring how clinicians and students in Singapore understand and experience empathy in healthcare settings.

We begin by examining current evidence on empathy's impact on healthcare outcomes, highlighting critical gaps in understanding empathy within Singapore's unique multicultural healthcare context.

We introduce EMPATHISE, a framework synthesised from our research findings, offering key elements for developing and sustaining empathy in healthcare settings.

Drawing from our key findings, we also offer critical reflection points for stakeholders at all levels—from students to seasoned professionals and supervisors. These insights prompt us to reconsider how we understand, value, and nurture empathy within Singapore's healthcare communities.



Register

[tinyurl.com/mdf  
may26](https://tinyurl.com/mdfmay26)

1 CME / CPE Point  
(Pending Approval)  
*\*For LIVE session only*



**Dr Yu Chou Chuen**

Deputy Head (Gerontology Programmes) & Senior Lecturer  
S R Nathan School of Human Development,  
Singapore University of Social Sciences



**Moderator  
Dr Laurence Tan**

Senior Consultant and Head of Service,  
Palliative Medicine, Khoo Teck Puat Hospital  
Adj Asst Professor, Yong Yoo Lin School of Medicine

**\*Open to all local and overseas healthcare professionals and non-clinical staff in community or hospital setting**

The webinar will be recorded by SHC authorised personnel for learning and archival purposes.

